

# Shipping & Returns

## We ship worldwide

All orders are shipped as registered Airmail, leaving you Tracking number in the message.

Your order will be shipped within 10-14-20 business days after payment is cleared. Shipping to USA, Canada, Australia usually takes 10-20 business days and within 6-14 days to Europe.

We do not ship on weekends and holidays. If you place an order on Friday afternoon, , item will be shipped on Monday.

International parcels have to be processed through customs and this may cause a delay at times. We cannot foresee the rate of speed these government agencies will take.

## Made To Order Products

If you are buying 'Made to Order' products, then **be sure** to leave your **valid** email address during the checkout process so that we could contact you and confirm your measurements.

We will closely work with you to ensure that we have correct measurements after you place your order. Once confirmed, the order will be knit to your measurements.

**On average it takes 10-14-20 days** to knit an order depending on the number of products ordered.

Once the order is ready for delivery we will contact you to insure that you are ready to receive the order.

Once the order is shipped we will provide you with a **Tracking Number** .

Feel free to contact us with any questions you might have.

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